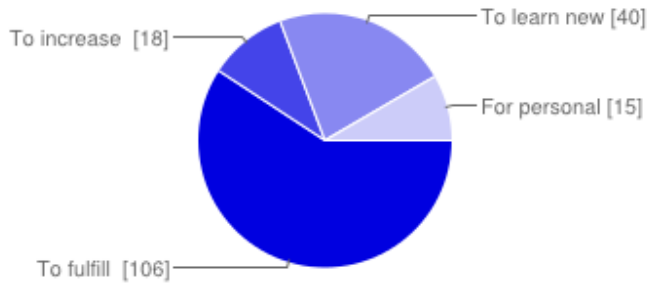


# Merritt College Library SAO/SLO Assessment Survey Results

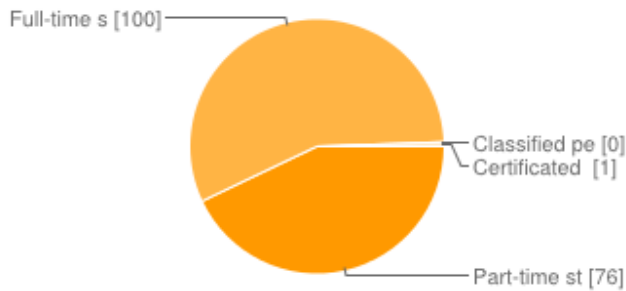
## Student Information

### I am taking classes at Merritt College:



To fulfill general education requirements	106	58%
To increase my job skills	18	10%
To learn new skills for a career change	40	22%
For personal growth/lifelong learning	15	8%

### I am a:



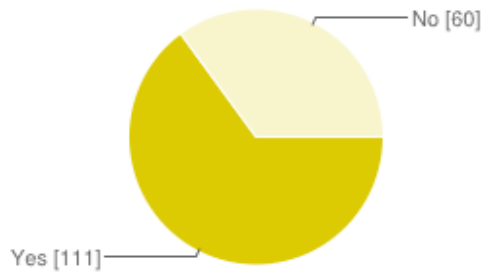
Part-time student	76	42%
Full-time student	100	55%
Classified personnel	0	0%
Certificated personnel	1	1%

### My major/department is:

Administration of Justice	4	2%
Anthropology	1	1%
Biology	16	9%
Business	7	4%
Child Development	24	13%
Computer Science	3	2%
Counseling	1	1%
Electrical Engineering	1	1%
EMT	17	9%
Fire Science	2	1%
Health Science	12	7%
Humanities	1	1%
Kinesiology	3	2%
Liberal Arts	1	1%

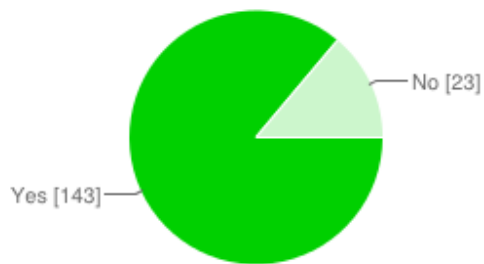
Medical Assisting	1	1%
Microscopy	1	1%
Nursing	19	10%
Nutrition & Dietetics	6	3%
Psychology	5	3%
Radiology	19	10%
Science	3	2%
Social & Behavioral Sciences	1	1%
Undecided	7	4%

**I plan to transfer to a 4-year school.**



Yes	111	61%
No	60	33%

**I have a home computer with Internet access.**



Yes	143	78%
No	23	13%

# Library Use

## Please tell us how you use the Library.

Check out circulating books	25	14%
Check out reserve books	42	23%
Check out periodicals (magazines and journals)	11	6%
Study alone	111	61%
Group study in group study rooms	61	33%
Use on-line catalog to find materials in the Library	25	14%
Use library website for e-books collection	13	7%
Use library website for article databases (Lexis-Nexis, Academic Onefile, CQ Researcher, etc.)	29	16%
Ask the reference librarian for research help	25	14%
Other: computer/printer resources		
copies		
don't		
Don't go to the library		
Have never used the library		
I don't		
I don't use the library		
I have never been to the library	45	25%
I have not been to the library here		
I've never used the library		
N/A		
Never been there		
none		
printing		

## Please rate your satisfaction with the library's open hours.

1	56	31%
2	38	21%
3	36	20%
4	11	6%
NA	27	15%

## Please rate the library staff on helpfulness.

1	53	29%
2	47	26%
3	28	15%
4	5	3%
NA	33	18%

**Please rate the library staff on friendliness.**

1	54	30%
2	43	23%
3	30	16%
4	8	4%
NA	30	16%

**Please rate the quality of the library instruction/orientations.**

1	44	24%
2	47	26%
3	23	13%
4	6	3%
NA	44	24%

**Please rate the quality of reference librarian help.**

1	50	27%
2	41	22%
3	25	14%
4	4	2%
NA	45	25%

**Please rate the library's services (e.g. circulation/reserves).**

1	45	25%
2	47	26%
3	24	13%
4	5	3%
NA	44	24%

**Please rate the library's magazines/journals.**

1	32	17%
2	36	20%
3	30	16%
4	5	3%
NA	62	34%

**Please rate the library's book collection.**

1	34	19%
2	43	23%
3	24	13%
4	6	3%
NA	58	32%

**Please rate the library's database collection.**

1	37	20%
2	44	24%
3	20	11%
4	7	4%
NA	56	31%

**Please rate the library's physical resources/operations (e.g. heating/AC; rooms).**

1	44	24%
2	52	28%
3	24	13%
4	6	3%
NA	39	21%

**Please rate your overall satisfaction of the Library.**

1	45	25%
2	59	32%
3	24	13%
4	6	3%
NA	31	17%

**What issues/barriers prevent you from using the library?**

Unaware of available resources	39	21%
Library resources not required	25	14%
Insufficient staffing during open hours	8	4%
Insufficient open hours	30	16%
Limited book collection	17	9%
Limited periodicals/journals	11	6%
Limited access to computer	33	18%
Unsure/don't know	51	28%
Other: busy	31	17%
Can't borrow/take out textbooks from the library		

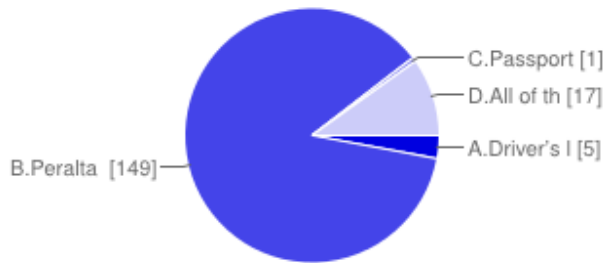
Do not need the library  
Don't really use the library  
Have own resources  
Haven't had the need  
I don't have any real barriers  
I don't have time to come  
I just haven't found it necessary  
I live next door to the Oakland main branch library and that's the one I use.  
Or Laney--it's a 9 minute walk for me.

Loud students  
My schedule is way to busy  
N/A  
Need to open earlier  
No time  
None  
Not always a computer to work on and print homework  
Not on campus often  
Only on campus 1 day a week

# Library Skills

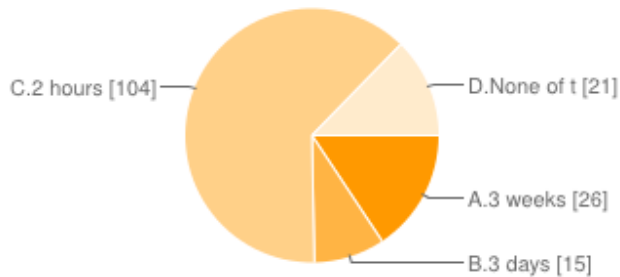
[Correct answers highlighted]

What do you need to check out a reserve textbook?



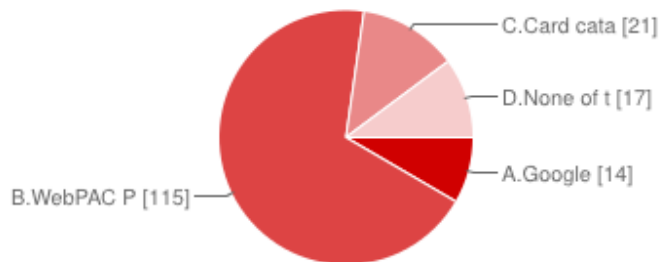
A. Driver's license	5	3%
<b>B. Peralta student ID card</b>	<b>149</b>	<b>81%</b>
C. Passport	1	1%
D. All of the above	17	9%

For how long can you borrow a reserve textbook?



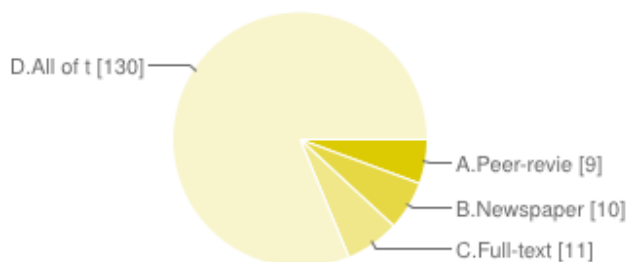
A. 3 weeks	26	14%
B. 3 days	15	8%
<b>C. 2 hours</b>	<b>104</b>	<b>57%</b>
D. None of the above	21	11%

What tool can you use to find out if the Library has a particular book?



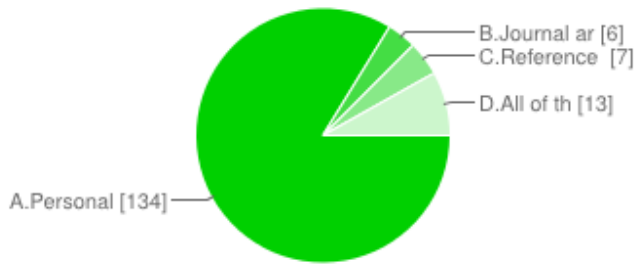
A. Google	14	8%
<b>B. WebPAC Pro (online catalog)</b>	<b>115</b>	<b>63%</b>
C. Card catalog	21	11%
D. None of the above	17	9%

What types of articles are available in the library research databases?



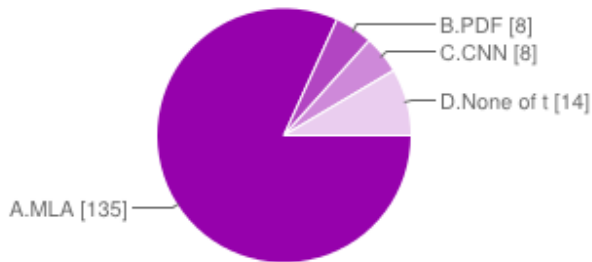
A. Peer-reviewed	9	5%
B. Newspaper	10	5%
C. Full-text	11	6%
<b>D. All of the above</b>	<b>130</b>	<b>71%</b>

Which of the following is typically NOT an appropriate source for a research paper?



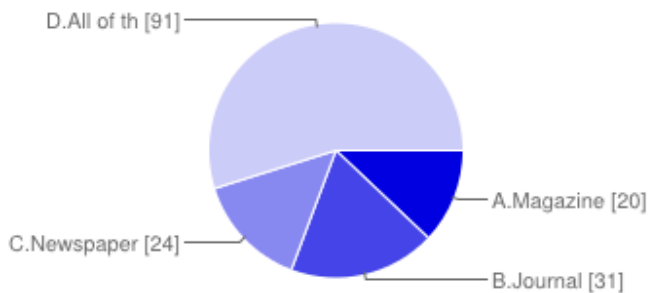
A. Personal blog	134	73%
B. Journal article	6	3%
C. Reference book	7	4%
D. All of the above	13	7%

Which of the following is a common citation format for research papers?



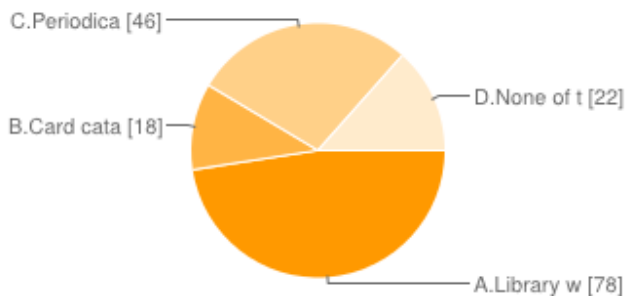
A. MLA	135	74%
B. PDF	8	4%
C. CNN	8	4%
D. None of the above	14	8%

What is a periodical?



A. Magazine	20	11%
B. Journal	31	17%
C. Newspaper	24	13%
D. All of the above	91	50%

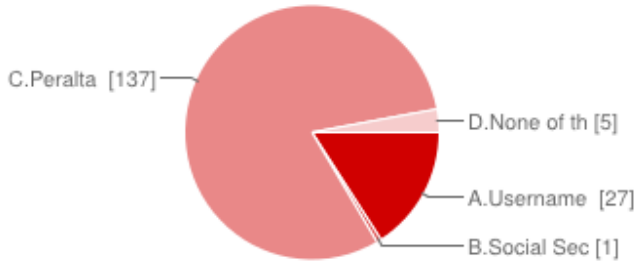
What tool can you use to find out if the library has a particular magazine?



A. Library website	78	43%
B. Card catalog	18	10%
C. Periodicals holdings list	46	25%
D. None of the above	22	12%

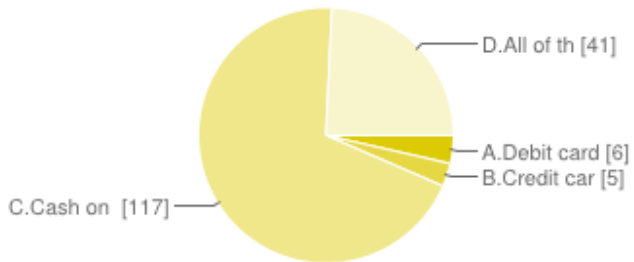


## What do you need to log into a library computer?



A. Username and password	27	15%
B. Social Security number	1	1%
C. Peralta student ID number	137	75%
D. None of the above	5	3%

## How do you pay for computer printouts?



A. Debit card	6	3%
B. Credit card	5	3%
C. Cash on GoPrint card	117	64%
D. All of the above	41	22%