

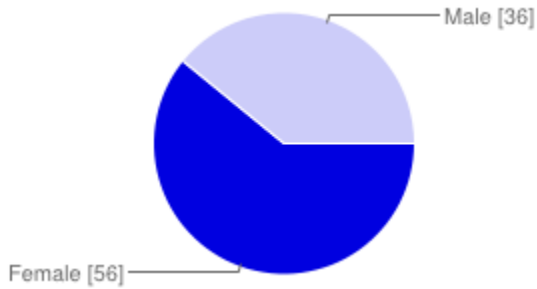
Merritt College Library 2013-2014 SLO Questionnaire Results

95 responses

Student Information

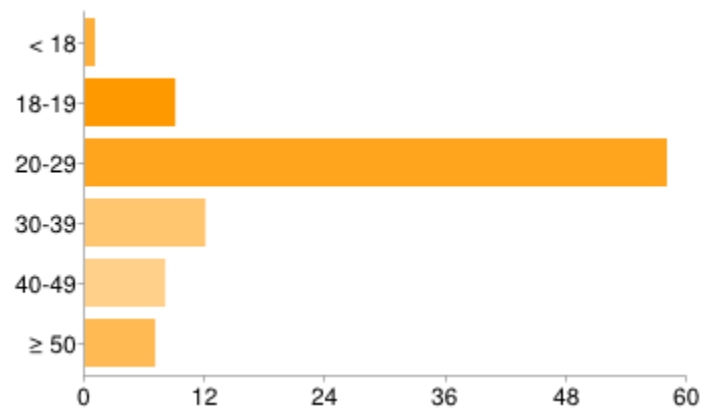
Please tell us a little about yourself.

Gender



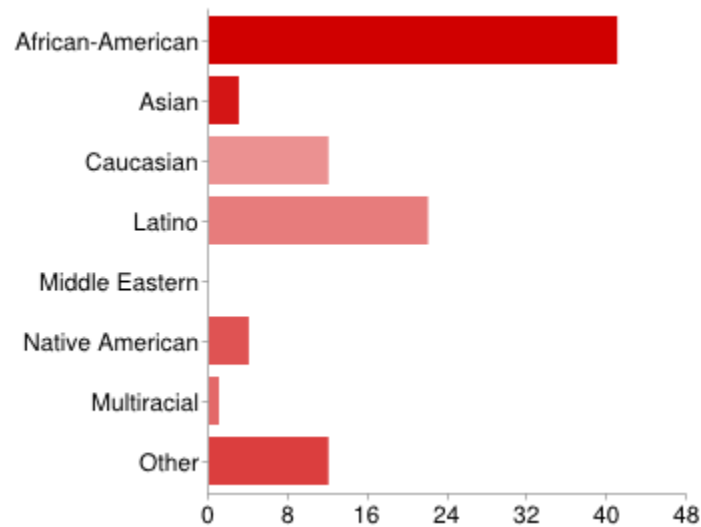
Female	56	59%
Male	36	38%

Age



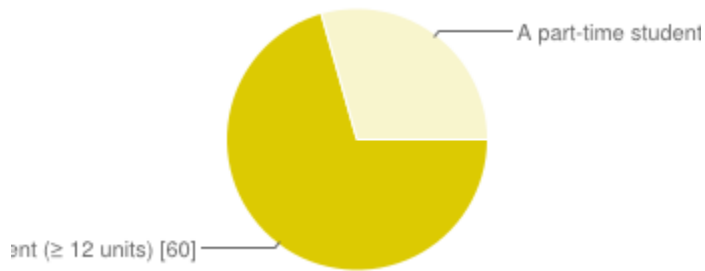
< 18	1	1%
18-19	9	9%
20-29	58	61%
30-39	12	13%
40-49	8	8%
≥ 50	7	7%

Race



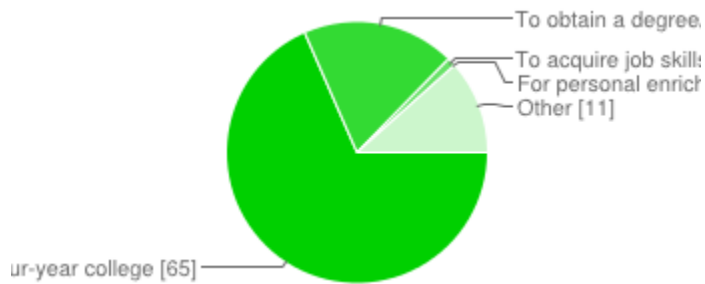
African-American	41	43%
Asian	3	3%
Caucasian	12	13%
Latino	22	23%
Middle Eastern	0	0%
Native American	4	4%
Multiracial	1	1%
Other	12	13%

Are you . . . ?



A full-time student (≥ 12 units)	60	63%
A part-time student (< 12 units)	25	26%

Why are you taking classes at Merritt College?



To transfer to a four-year college	65	68%
To obtain a degree/certificate	18	19%
To acquire job skills	1	1%
For personal enrichment	0	0%
Other	11	12%

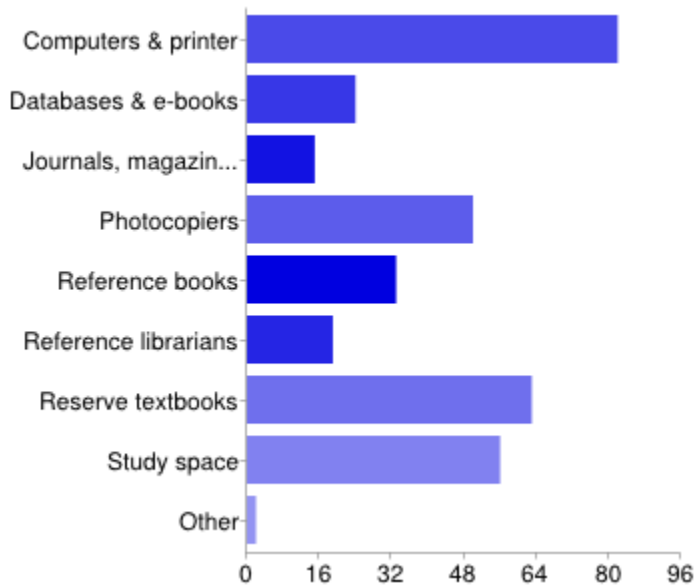
What is your major or program?

Administration of Justice	9	9%
African-American Studies	2	2%
Anthropology	1	1%
Art	0	0%
Asian & Asian-American Studies	0	0%
Astronomy	0	0%
Biology	3	3%
Bioscience	1	1%
Business	5	5%
Chemistry	0	0%
Child Development	10	11%
Communication	3	3%
Community Social Services	4	4%
Computer Information Systems	0	0%
Counseling	0	0%
Economics	0	0%
Educational Technology	1	1%
Emergency Medical Technician	0	0%
English	1	1%
Environmental Management & Technology	1	1%

Geology	0	0%
Health Education	2	2%
Health Professions & Occupations	1	1%
Health Sciences	4	4%
History	1	1%
Humanities	0	0%
Human Services	0	0%
Landscape Horticulture	1	1%
Liberal Arts	1	1%
Mathematics	1	1%
Medical Assisting	0	0%
Mexican & Latin American Studies	1	1%
Music	1	1%
Natural Sciences	0	0%
Nursing	12	13%
Nutrition & Dietetics	4	4%
Paralegal Studies	1	1%
Philosophy	1	1%
Physical Education	0	0%
Psychology	3	3%
Radiologic Science	2	2%
Real Estate	0	0%
Social & Behavioral Sciences	3	3%
Sociology	4	4%
Spanish	0	0%
Vocational Nursing	0	0%
Undecided	2	2%
Other	9	9%

Library Resources and Services

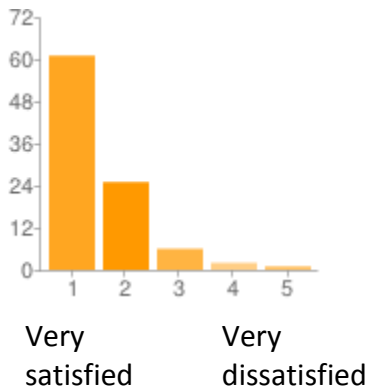
What library resources and services do you use?



Computers & printer	82	87%
Databases & e-books	24	26%
Journals, magazines, & newspapers	15	16%
Photocopiers	50	53%
Reference books	33	35%
Reference librarians	19	20%
Reserve textbooks	63	67%
Study space	56	60%
Other	2	2%

People may select more than one checkbox, so percentages may add up to more than 100%.

How satisfied are you with the help you receive from library staff?



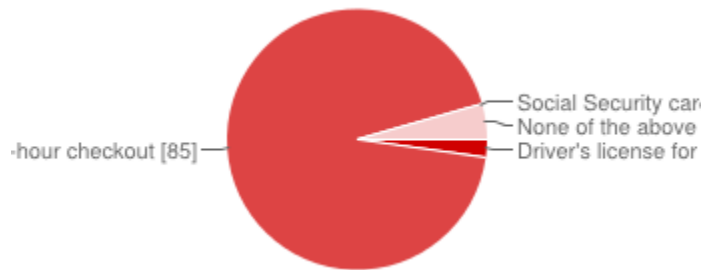
1 - Very satisfied	61	64%
2	25	26%
3	6	6%
4	2	2%
5 - Very dissatisfied	1	1%

Very satisfied Very dissatisfied

Library Skills

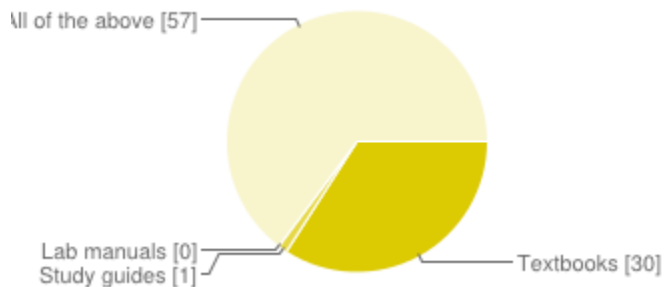
Please select the best answer for each of the following questions. [Correct answers highlighted.]

Which of the following reflects the Library's reserve borrowing policy?



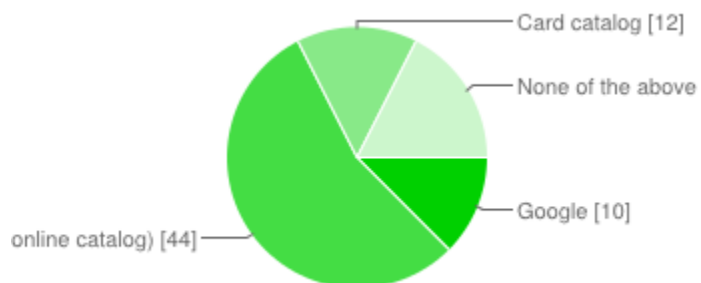
Driver's license for 3-day checkout	2	2%
Peralta student ID for 2-hour checkout	85	89%
Social Security card for 3-week checkout	0	0%
None of the above	4	4%

What kinds of materials are available on reserve?



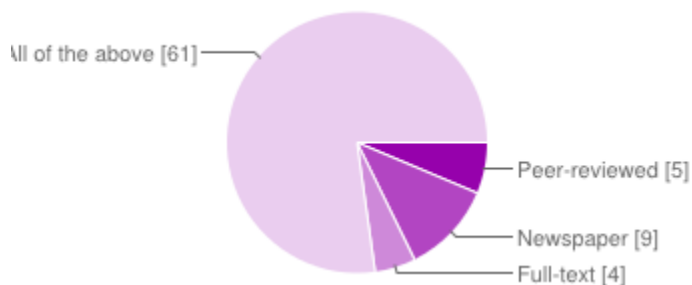
Textbooks	30	32%
Study guides	1	1%
Lab manuals	0	0%
All of the above	57	60%

What tool can you use to find out if the Library has a particular book?



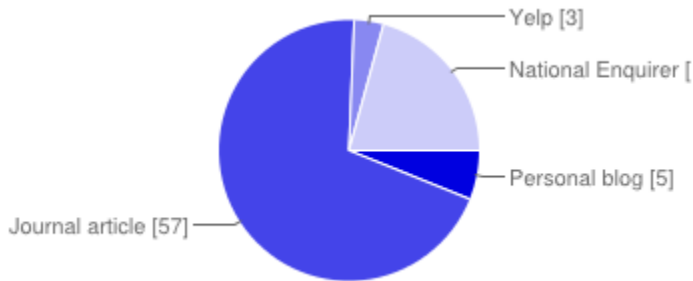
Google	10	11%
WebPAC Pro (online catalog)	44	46%
Card catalog	12	13%
None of the above	14	15%

What types of articles are available in the library research databases?



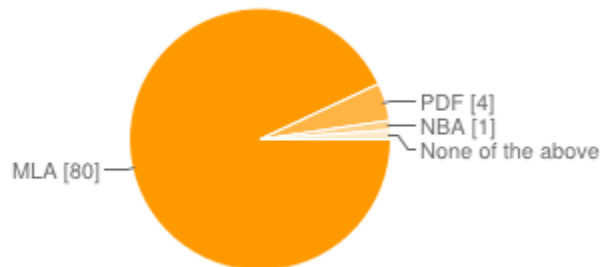
Peer-reviewed	5	5%
Newspaper	9	9%
Full-text	4	4%
All of the above	61	64%

Which of the following is typically an appropriate source for a research paper?



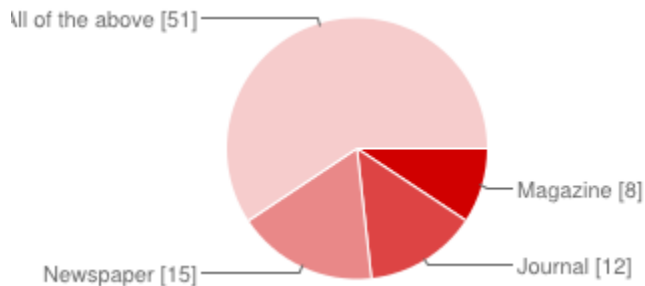
Personal blog	5	5%
Journal article	57	60%
Yelp	3	3%
National Enquirer	17	18%

Which of the following is a common citation format for research papers?



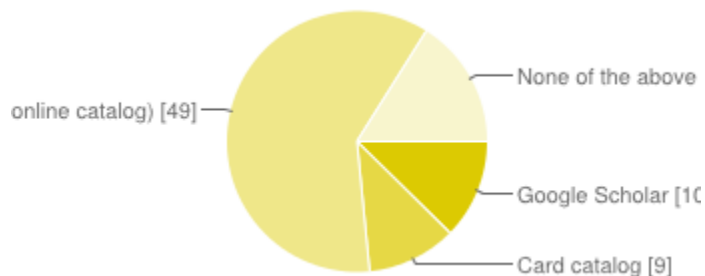
MLA	80	84%
PDF	4	4%
NBA	1	1%
None of the above	1	1%

What is an example of a periodical?



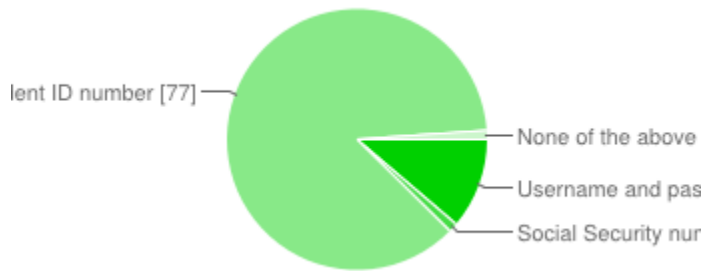
Magazine	8	8%
Journal	12	13%
Newspaper	15	16%
All of the above	51	54%

What tool can you use to find out if the library has a particular magazine?



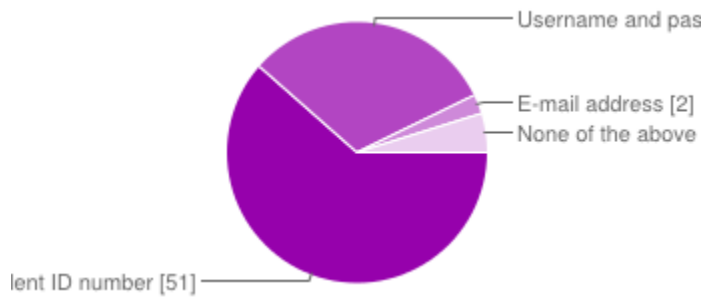
Google Scholar	10	11%
Card catalog	9	9%
WebPAC Pro (online catalog)	49	52%
None of the above	13	14%

What do you need to log into a library computer?



Username and password	10	11%
Social Security number	1	1%
Peralta student ID number	77	81%
None of the above	1	1%

What do you need to access library databases and e-books off campus?



Name and Peralta student ID number	51	54%
Username and password	26	27%
E-mail address	2	2%
None of the above	4	4%

Comments

If you have any comments or additional information that you would like to share, please use the box below.

Professional, courteous, and exceptionally friendly staff. Wish the old "building" were done here!

Library Tech (AC) is very helpful!

Clean Quiet and Easy Place To Study The Helpers Are Also Polite All The Time

i like the librarian (AC) he is really nice and helpful!

Great Job !!!

good job!

Staffs are honest and helpful in any inquiry

Several of these things I never used, so i don't know the answer to them. This is my first semester at Merritt College. I do use the computers and study areas though.

Staff is always very friendly and the only complaint I have is that sometimes I have problems using my Alameda print card her at Merritt but other than that my experience is always fast and friendly.

I like the library its a welcoming environment. The staff are helpful and friendly!

Everyone (staff) is very respectable and nice!

Would be nice to have more computers. But I understand everyone needs them also.

good service, friendly helpful resource

The staff at the library is very helpful

Good

when will the library reopen?

A few times my friends and I have been told to lower our voices even though we were talking quietly, felt unfair.

I love the library :)

Awesome library

The staff is friendly and welcoming. Quick!

The staff is very helpful.

I think that it's good place to study because it's very quiet but I think that they need more room and computers and that you should be able to check the books out for at least a day or two like you used to be able to do.