2016 ASSESSMENT OF COLLEGE PROCESSES

SPRING 2016

BACKGROUND

- Accreditation Recommendations
- Integrated Planning and Budgeting Cycle 'closing the loop'
- Questions/criteria developed from:
 - 2011 College-wide assessment
 - CEMPC input
 - ACCJC effectiveness criteria

OVERVIEW

- Online survey: survey monkey
- Ordinal and interval Likert scale questions, open ended questions
- 5 major sections
 - Assessment
 - Program Review
 - Integrated Planning and Budgeting
 - Collegial Decision-Making
 - Participatory Governance Committees (College Council, CEMPC, CBC, CTC, CFC)
- 82 Responses collected: 6 Administrators, 23 Classified Staff and 53 Faculty

SUMMARY COMMENTS

- The campus recognizes wide-scale efforts at improvement, which makes constituents feel like the campus is improving in effectiveness.
- It is imperative that in order for these processes to improve, more of the campus needs to be involved and aware.
- Campus processes overall face similar challenges: to increase participation and collaboration, transparency, simply and sustain.
- The campus needs to define what effectiveness looks like for all these processes and identify potential direct measures of assessment.

RESULTS - ASSESSMENT

Assessment Processes	Always/Most of the Time		Occasionally /Some of the Time		Rarely/Never		I don't know.	
My department or unit plans and prepares for upcoming assessment activities.	38	46%	33	40%	7	9%	4	5%
My department or unit makes improvements based on assessment results.	39	48%	20	25%	14	17%	8	10%
Overall, assessment drives improvement in student learning and achievement at Merritt College.	26	32%	37	46%	11	14%	7	9%
Please rate the effectiveness of assessment processes (SLO, PLO, and ILO) at Merritt College.				Average	: 5.81			

RESULTS – PROGRAM REVIEW

Program Review Process	Always/Most of		Occasion	ally/	Rarely/Never		I don't know.	
	the Time		Some of the Time					
Program Review is data-driven	32	42%	24	31%	7	9%	14	18%
and includes analysis of								
institutional and learning								
outcome assessment data.								
My department or unit makes	28	36%	29	38%	11	14%	9	12%
improvements based on results								
of program review.								
My department or unit requests	36	47%	21	28%	8	11%	11	15%
new resources based on results								
of program review.								
Overall, program review drives	27	35%	22	29%	13	17%	15	20%
improvement in student learning								
and achievement at Merritt								
College.								
Please rate the effectiveness of				5.61				
the Program Review process at								
Merritt College.								

RESULTS INTEGRATED PLANNING AND BUDGETING

Integrated Planning and Budgeting Process	Always/Most of the Time		Occasionally/ Some of the Time		Rarely/Never		I don't know.	
Budget development and resource allocation is driven by planning and assessment.	19	25%	23	31%	15	20%	18	24%
Resources requests are linked to data and institutional goals.	20	27%	26	35%	12	16%	17	23%
Overall, integrated planning and budgeting results in improvement of student learning and achievement at Merritt College.	15	20%	23	31%	17	23%	20	27%
Please rate the effectiveness of the integrated planning and budgeting process at Merritt College.			Av	/erage: [∠]	1.94			

RESULTS - COLLEGIAL DECISION MAKING

Collegial Decision Making	Always/Most of the Time		Occasionally/ Some of the Time		Rarely/Never		I don't know.	
Governance committees represent all constituency groups in decision making processes.	15	21%	36	50%	8	11%	13	18%
Governance committees collaborate to implement data driven and integrated planning and budgeting processes.	12	17%	30	42%	16	22%	14	19%
Governance committees engage in dialogue about institutional effectiveness.	19	27%	32	45%	9	13%	11	15%
Overall, decision making through Participatory Governance at Merritt College results in improved student learning and achievement.	11	15%	29	40%	18	25%	14	19%
Please rate the effectiveness of the collegial decision making process at Merritt College.	Average: 4.76							

MAKING IMPROVEMENTS – GROUP ACTIVITY

consistency leadership process training awareness/knowledge review persistent Inspirational replicate timelines constituents simplified responsibilities/department support among about understanding Communication all planning wide-spread dialogue purpose follow persons streamline incentives increase

effective program key use involvement simplify examples Taskstream one-on-one template include revise provide formalized template include revise provide units included foster components budgeting continued clarify guidance transparency participation acknowledgement questions increased improvement integrated