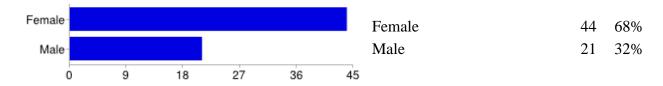
65 responses December 2014

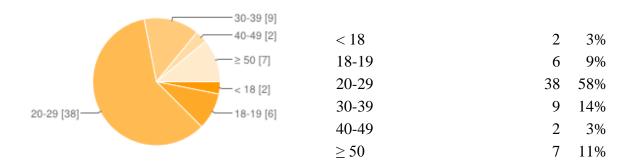
## **Merritt College Library Student Survey Results**

## **Student Information**

#### Gender



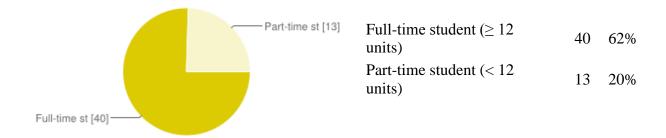
#### Age



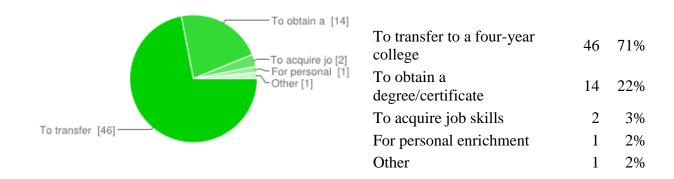
#### Race

African(-American)	32	49%
Arab(-American)	1	2%
Asian(-American)	7	11%
Caucasian	4	6%
Latino(-American)	15	23%
Native American	0	0%
Mixed	5	8%
Other	0	0%

#### FT/PT



### Why are you taking classes at Merritt College?



#### What is your major or program?

Administration of Justice	6	9%
African-American Studies	0	0%
Anthropology	1	2%
Art	1	2%
Asian & Asian-American Studies	0	0%
Astronomy	0	0%
Biology	1	2%
Bioscience	0	0%
Business	5	8%
Chemistry	0	0%
Child Development	6	9%
Communication	2	3%

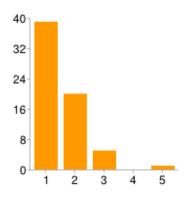
Community Social Services	0	0%
Computer Information Systems	1	2%
Counseling	0	0%
Economics	0	0%
Educational Technology	0	0%
Emergency Medical Technician	1	2%
English	0	0%
Environmental Management & Technology	2	3%
Geology	0	0%
Health Education	0	0%
Health Professions & Occupations	0	0%
Health Sciences	3	5%
History	0	0%
Humanities	0	0%
Human Services	1	2%
Kinesiology	1	2%
Landscape Horticulture	1	2%
Liberal Arts	1	2%
Mathematics	0	0%
Medical Assisting	0	0%
Mexican & Latin American Studies	0	0%
Music	0	0%
Natural Sciences	0	0%
Nursing	11	17%
Nutrition & Dietetics	0	0%
Paralegal Studies	1	2%
Philosophy	0	0%
Political Science	2	3%
Psychology	4	6%
Radiologic Science	1	2%
Real Estate	1	2%
Social & Behavioral Sciences	2	3%
Sociology	1	2%
Spanish	0	0%
Vocational Nursing	0	0%
Undecided	4	6%
Other	1	2%

## **Library Use**

#### What library resources and services do you use?

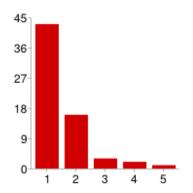
Computers & printer	54	83%
Databases & e-books	23	35%
Journals, magazines, & newspapers	12	18%
Photocopiers	31	48%
Reference books	19	29%
Reference/research assistance	12	18%
Reserve textbooks	41	63%
Study space	50	77%
Other	4	6%

# How satisfied are you with library resources (e.g., books, databases, equipment, etc.)?



1	39	60%
2	20	31%
3	5	8%
4	0	0%
5	1	2%

How satisfied are you with library services (e.g., circulation desk, reference desk, study rooms, etc.)?



1	43	66%
2	16	25%
3	3	5%
4	2	3%
5	1	2%

## What other resources or services do you think the Library should offer to students?

Science parts for labs ex. bones of human skeleton.

longer available hours

Making it easier to get a study room

longer time out on books

None everything's good

A change machine and that would be perfect.

Were not able to get study room even though they were all vacant

snacks

N/A

Students should be able to take books upstairs considering there monitors.

Merritt does a great job providing resources to students.

Make it possible to buy, and return book's

computer training

The internet limit is trying, especially for research papers. We should be allotted 2, 2 hour sessions daily totalling 4 hours.

More open hours we need to be in school more hours it will be good if they would be able to close at 10:00pm everyday

none at the moment

Nothing at all. I'm very satisfied.

None. They have everything you need.

English help for English learner!!

n/a

not sure

Was very dissatisfied with being able to check out a study room. Customer service needs to be improved and more hospitality from employees.

take home reserve books

allow books to go to the tutor center for tutor help

Anything else that they think might help

longer computer time

I think that they are actually good.

They have enough.

extend the limited time on the computer usege.

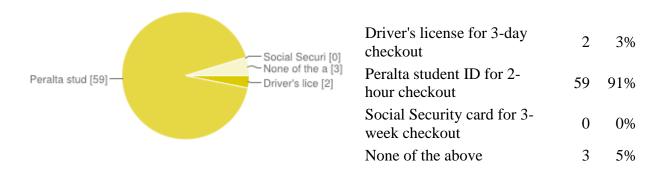
study group arrangements

Fax

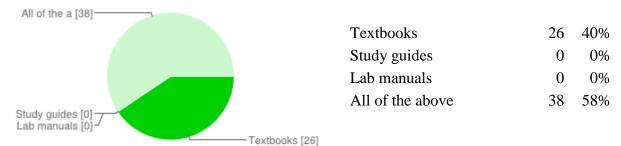
I don't know at the present time.

### **Library Skills**

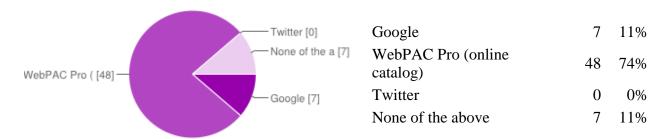
#### Which of the following reflects the Library's reserve borrowing policy?



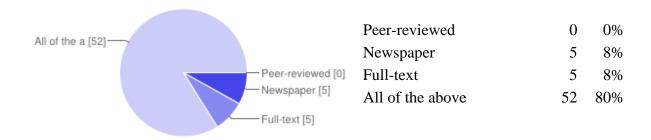
#### What kinds of materials are available on reserve?



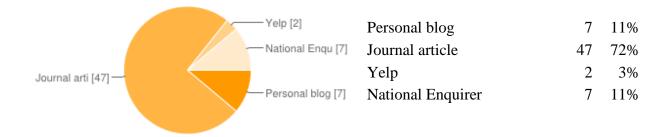
#### What tool can you use to find out if the Library has a particular book?



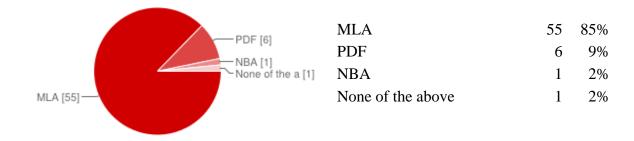
#### What types of articles are available in the library research databases?



#### Which of the following is typically an appropriate source for a research paper?



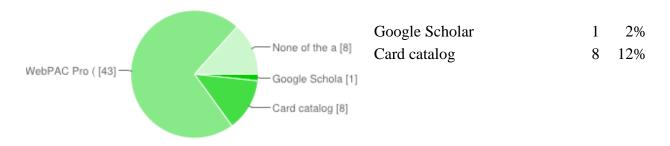
#### Which of the following is a common citation format for research papers?



#### What is an example of a periodical?

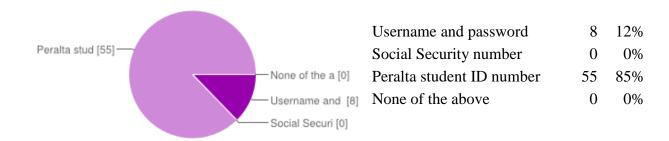


#### What tool can you use to find out if the library has a particular magazine?

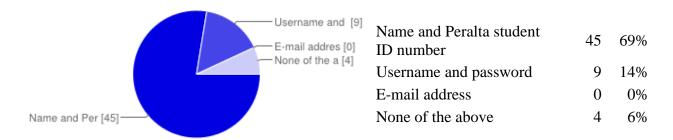


WebPAC Pro (online catalog)	43	66%
None of the above	8	12%

#### What do you need to log into a library computer?



#### What do you need to access library databases and e-books off campus?



#### **Comments**

# If you have any comments or additional information that you would like to share, please use the box below.

The library is very important in my life and helping greatly in my field of study!

The Library is an excellence source of research material; also its great that it has moved into a larger building.

Everyone in the Library is of great help, but the young woman name "Christanna" goes above and beyond with her help, assisting all students, and staff.

What was the point of the quiz?

N/A

I think the library is very efficient, resourceful, and assistful for students. no comment

awsome staff! very nice and quiet

I like using Library. Sometimes guy is rude at desk. Better student services. Better book selections to take home. 2-hr outside library like Laney.

Don't question us like we are criminals!

Nice librarian: (Armando)

Longer computer hours/time. (unlimited?)

N/A:

We're not criminals, we just need to use a room to study and by making it difficult for us to check out a room, you're hindering our success.

I appreciate being able to use the library study room!

I love coming to the library because they are very friendly. I usually like this library because is very big and is better than laney or alameda library.

Staff is helpful & somewhat unfriendly at times. Overall I come into the library daily