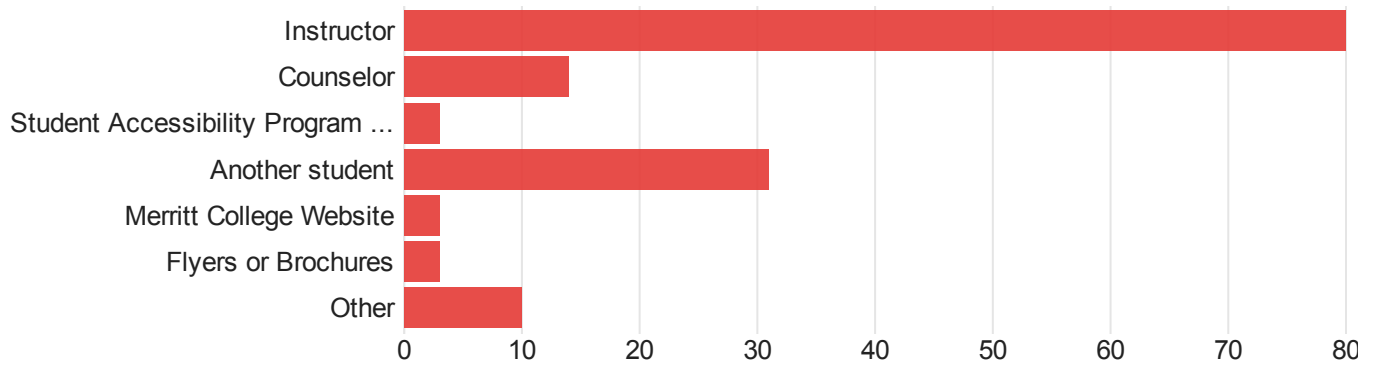
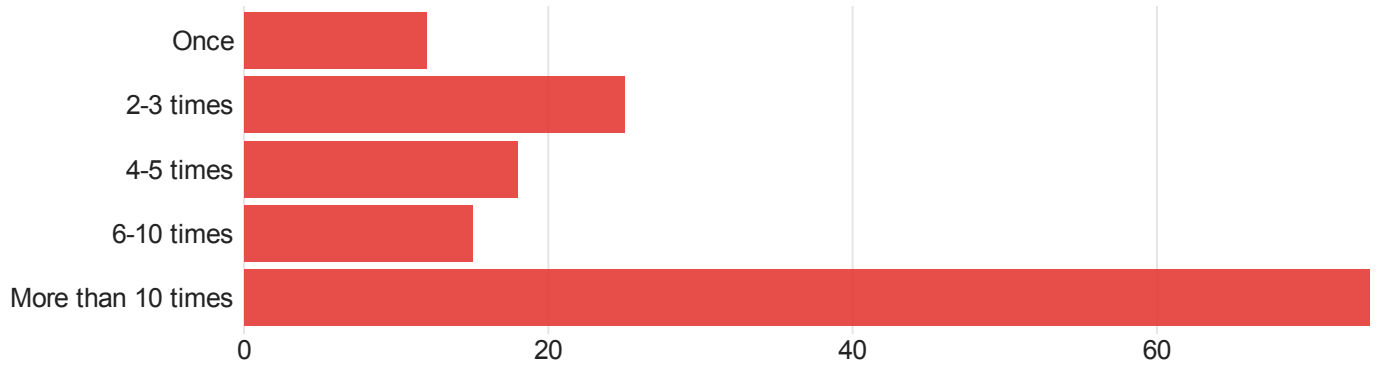


Q1 - How did you hear about the Learning Center?



Field	Count
Instructor	56%
Counselor	10%
Student Accessibility Program (formerly DSPS)	2%
Another student	22%
Merritt College Website	2%
Flyers or Brochures	2%
Other	7%

Q2 - How many times did you visit the Learning Center this semester?

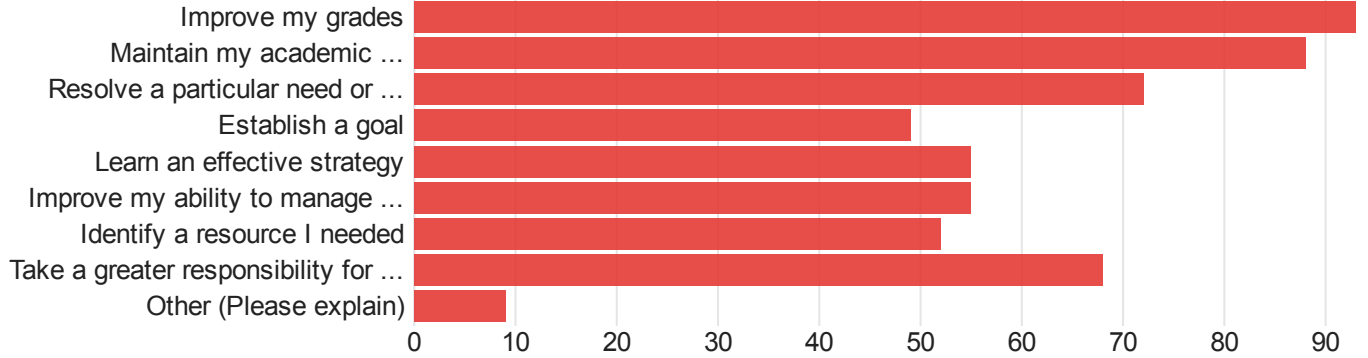


Field	Count
Once	8%
2-3 times	17%
4-5 times	13%
6-10 times	10%
More than 10 times	51%

Q3 - Please indicate how frequently you used the following Learning Center services:

Field	Never	About once a semester	About once a month	About once a week	Multiple times a week
Writing tutoring	10%	18%	12%	23%	12%
Math tutoring	9%	14%	14%	15%	17%
Science tutoring	17%	10%	6%	10%	8%
Africana Center	20%	7%	4%	3%	5%
Computer Lab	9%	13%	26%	14%	15%
Workshops	16%	17%	18%	3%	5%
Study Areas	6%	12%	13%	19%	24%
Other (Tutoring for other subjects)	13%	9%	7%	14%	13%

Q4 - As a result of using the Learning Center, I was able to (choose all that apply):



Field	Count
Improve my grades	93
Maintain my academic performance	88
Resolve a particular need or concern	72
Establish a goal	49
Learn an effective strategy	55
Improve my ability to manage my time	55
Identify a resource I needed	52
Take a greater responsibility for my own success	68
Other (Please explain)	9

Q4_9_TEXT - Other (Please explain)

Other (Please explain) - Text

n/a

Improve my communication skills

provide for my family (I work in the Learning Center)

N/A

My professor is giving us extra credit to use the Math Lab.

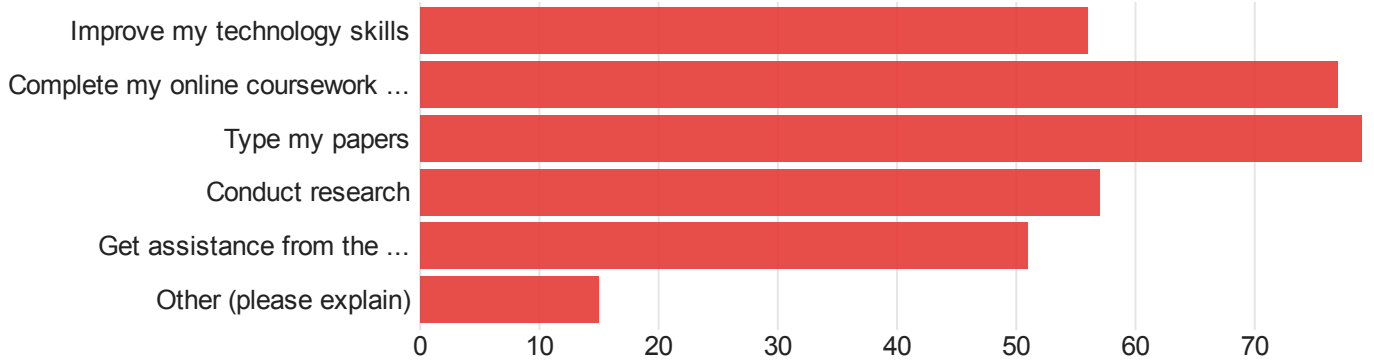
No tutors for Paralegal disappointing

Take additional units I needed.

Build community

I wish the learning center stay open longer.

Q5 - As a result of using Learning Center Computer Labs, I was able to (choose all that apply):



Field	Count
Improve my technology skills	56
Complete my online coursework and assignments	77
Type my papers	79
Conduct research	57
Get assistance from the Computer Lab staff	51
Other (please explain)	15

Q5_6_TEXT - Other (please explain)

Other (please explain) - Text

n/a

n/a

N/A

N/A

No help available

N/A

Print my papers

Dont have a computer class

I dont use the computer lab because I have my own computer

Study for exam

Be awesome

NA

Q6 - What areas of the Learning Center benefited you the most?

What areas of the Learning Center benefited you the most?

it is a best think for school and student like me who want to learn and have a good grade I can not stop saying thank you to Dana but to bad she is graduate anyway I am happy for her that is the reason we all are in school

Good environment to study

Place to St udy

Access to models for anatomy class

The writing center khelps nm e to improve my writing.

All of them because I had different needs at different times and it was a necessity that I knew they were available at any and all times.

Friendly staff

n/a

The math tutoring

Study area

Give me the time and space I need to finish work. Computer labs are important because some people don't have easy access to them.

never been to benefit

I only went once but it helped me concentrate and get work done.

tutors trying to help others on their work

the maths room, shout to my instructor Miss Lee and Professor Nichols

All areas.

Everything

It gives me a quiet and supportive environment to do my work, as well as get help when needed.

What benefited me the most are the days when no one is really there, this is when I can take full advantage of the Learning Center. Because it is quiet there on these days and the tutors are more readily available.

Initially it was the science lab, but now I am using the math lab more often

Q7 - What suggestion do you have for improving the Learning Center and Computer Lab services?

What suggestion do you have for improving the Learning Center and Computer Lab services?

my only suggestion is for all the tutor I know was good for me like Danna ,Renae if we can have people like them like be patience understanding ,and ready to help

Maybe a more quiet environment

More models; the teacher uses more and different models for class that are not available in the learning center and some of them are missing components. Also students should be allowed to consume drinks in closed containers and snacks like nuts or raisins or candies in bags.

It should have more tutors to help for final exam.

None.

The old guy needs to have better communication skills

n/a

maybe later hours

Non

I honestly feel like some students don't even know about it. Finding ways to let students know about it and get them more involved or interested in coming would be great.

n/a

I think I would just have to visit it often and spend time in there.

none

doesn't need to be improved

nothing.

Can you guys stay open til 7 or 7:30 Pleeeeeeeaaassssee! It would be a big help. My class and work schedule takes away my LC time to get my school work done =(

I feel that the learning center should have rules about respecting one another while studying because a lot of time I feel disrespected by a student who I sit next to in the computer area in the English lab and in the math lab area.

let us print homework for free like they do at Laney

Need more relevant tutors

In my case there is no late hours of time at the Learning Center. There where times on Friday that I need the Learning Center and It was close or close early. It should have once a month open late, my suggestion.