

Health Services FAQ's

1. *Why is there a health fee?*

Peralta Colleges Student Health Services is dedicated to assisting students to achieve and maintain optimum physical, mental and emotional health. We are committed to providing quality health care at a reasonable cost.

2. *Who is eligible for health services?*

All students who pay the health fee will have access to health services at any campus. Students must present their student ID with the current semester sticker.

3. *What is the cost of these services? \$ 19*

4. *What does my \$18 per semester pay for?*

Access to Health Services is supported by the \$19.00 health fee paid at time of registration for fall and spring semesters. The fee for summer session is \$16. Additional fees may apply for certain services (lab tests, x-rays, etc.). If you are eligible for public coverage programs (i.e. MediCal, Family PACT, Healthy Families) your services may be billed. **All Medical and Counseling services** provided by any of the four college student health centers and/or services by Peralta Wellness Center at Laney 4th Floor Student Center Bldg are covered by the Student Health Fee.

Birth Control
Crisis Intervention
Counseling: One-on-One
Doctor Visits
Family Planning
Flu Shots (Seasonal)
Health Education
HIV Testing

Insurance Eligibility Screening and Enrollment Services (Tuesdays & Thursdays)

Insurance Eligibility Screening and Enrollment Services (for state programs including Family PACT & MediCal)

Mental Health Counseling and Referral
Pap Smears
Physical Exams
Pregnancy Testing
Referrals for Urgent Care
Resource and Referral Services
Sexually TB Testing (Mondays and Tuesdays)
Immunizations are NOT covered, except for Flu shot when available.
Transmitted Infections Testing & Treatment**

Laboratory testing*: Labs Covered: STI testing, HIV testing, TB tests; Other lab tests are not covered. Students are responsible for paying lab tests or other diagnostic testing which may be ordered (i.e. X-Rays) and performed by an outside agency. These tests and procedures are not covered by your health fee but may or may not be covered by your own personal health insurance or you may be required to pay out of pocket. The College Health Center and Peralta Wellness Center currently do not accept any direct payments.

See <http://www.merritt.edu/wp/health> for other services at Merritt College or Call 510-436-2533

5. *Are my records confidential?*

Your medical records and all discussions with the Student Health Services Staff are completely confidential in accordance with federal HIPAA regulations. Records are only released with written consent of the student, unless required by law.

6. ***Who will have access to my medical records?***
Only the Merritt Student Health Center nurses, Nurse Practitioners and/or Doctors and counselors who are directly involved with your care will have access to your medical records. You may request a copy of your records to provide to your medical provider.
7. ***Who is providing these new services?***
Peralta Colleges and your student health fee pay for all college health services. This project is jointly sponsored by Healthy Communities and the Peralta Community College District (Office of the Vice Chancellor of Student Services).
8. ***Where is the health clinic? During what hours does the clinic operate?***
Merritt Health Center is located in R106.
Peralta Wellness Center is located in the Laney College Student Center, Room SC410 (on the fourth floor).
9. ***How do I make an appointment?***
Please call (510) 464-3134 to schedule an appointment at the Peralta Wellness Center and/or 510-436-2533 or drop in at Merritt's Student Health center
See Merritt's website at: <http://www.merritt.edu/wp/health>
10. ***I already have health insurance; do I still have to pay?***
Yes, you are still required to pay if you have health insurance. Campus health services are intended to supplement your present health insurance, and do not cover major medical care such as hospitalization or emergency room fees.
11. ***I am an international student and I am required to have health insurance to be in this country, do I still have to pay for the Health Fee?***
Yes, all students are required to pay the health fee. Paying the health fee will not meet your requirement of having insurance in the United States.
12. ***I am a part-time student; do I still have to pay the Health Fee?***
Yes, all Peralta students are required to pay the health fee.
13. ***Who is exempt from the Health Fee?***
Students may be exempt from the health fee if:
The student is dependent exclusively upon prayer for healing in accordance with the teachings for a bona fide religious sect, denomination, or organization.
The student is attending a community college under an approved apprenticeship training program.
Please contact the Office of Student Services at your campus to receive a waiver petition.
14. ***If I take courses at multiple Peralta campuses, do I have to pay at each campus?***
No, you will only be required to pay the health fee once per semester or summer session.
15. ***Can I access services when the campus is closed (winter break, for example)?***
No. Services are provided only when the campuses are open. Please refer to the Peralta Academic Calendar for campus closures.

Homeless Shelters / Housing

Oakland Homeless Project

1820 Jefferson Street, Oakland, CA (510) 465-0881 · oaklandnet.com

Visitation Center For Women

2260 San Pablo Avenue, Oakland, CA (510) 444-3790 · svdp-alameda.org

Operation Dignity Inc.

160 Franklin St # 103, Oakland, CA (510) 287-8465 · operationdignity.org

Homeless Shelters / Housing

Jordan's House

9616 MacArthur Boulevard, Oakland, CA (510) 777-1000

Durga Enterprise

2300 23rd Avenue, Oakland, CA (510) 479-1682

Homeless Prenatal Program

2500 18th Street, San Francisco, CA (415) 546-6756 · homelessprenatal.org

Multi Agency Services Center

1931 Center Street, Berkeley, CA (510) 843-3700 · self-sufficiency.org

Episcopal Community Services

1001 Polk Street, San Francisco, CA (415) 292-2180 · ecs-sf.org

Aranda Residence

64 Turk Street, San Francisco, CA (415) 441-1185

The Salvation Army Harbor House

407 9th Street, San Francisco, CA (415) 503-3029 · harborhousesf.org

Saint Vincent De Paul

2272 San Pablo Ave, Oakland, 94612 (510) 877-9256 <http://www.svdp-alameda.org>

East Oakland Community Project

(510) 532-3211

Emergency Shelter Program

(510) 786-1246

Fesco - Children and Families

(510) 581-3223

Bay Area Rescue Mission

-Single women & Families (510) 215-4860

Salvation Army – Oakland (510) 437-9437

Second Chance

-Women & Families, Men > 18 (510)792-4357

Shephard's Gate (925) 449-0163

Bay Area Rescue Mission - Men (510) 215-4858

Shelter Referral Call 211

Hospitals

Alta Bates Summit Medical Center

350 Hawthorne Avenue, Oakland, CA (510) 655-4000 · altabatessummit.org

Children's Hospital Medical Center-Oakland

747 52nd Street, Oakland, CA (510) 428-3000 · childrenshospitaloakland.org

Highland General Hospital

1411 East 31st Street, Oakland, CA (510) 437-4564 · hghed.com

Alameda County Medical Center- Highland Hospital

1411 East 31st Street, Oakland, CA (510) 437-4800 · acmedctr.org

Kaiser Permanente Medical Center

280 West MacArthur Boulevard, Oakland, CA (510) 752-6459 · kaiserpermanente.org

Surgery Center - Alta Bates Summit

3875 Telegraph Avenue, Oakland, CA (510) 547-2244

Northern California Institute

3100 Telegraph Ave # 3000, Oakland, CA (510) 625-9100 · betterbones.org