

2016 Division I **Student Survey**

Please take a few minutes to complete this survey of Division I and Student Services. Your participation is optional and responses are confidential.

Thank you!

1. What is your program of study? _____
2. What is your educational goal? (Circle all that apply)
 - Earn an AA degree and transfer
 - Transfer to a 4 year institution without AA degree
 - Earn a vocational certificate
 - Earn a vocational certificate and transfer
 - Prepare for a new career or discover career interests
 - Educational development
 - Complete credits for a HS diploma or GED
 - Improve basic skills
 - Advance in current job or career
 - Taking classes for credit at a 4 Year College
 - Undecided

3. Please mark only one response with an X to the following questions regarding the Division I Dean’s Office.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	I have no knowledge of the Division I Dean’s Office.	I have never needed to use the Division I Dean’s Office services.
The Division I Dean’s office provides students, faculty and staff with information and answers to questions in order to promote student success and achievement.						
The Division I Dean’s office responds to phone, email, and in-person requests from students, faculty and staff in a prompt, reliable, and respectful manner.						
The Division I Dean’s office supports the needs of students, faculty and staff through timely follow-up and ongoing communication with relevant constituents.						
Do you have any questions, comments or concerns regarding the Division I Dean’s Office and/or the services the office provides?						

4. Please mark only one response with an X to the following questions regarding the Student Services.

Question	Strongly Agree	Agree	Disagree	Strongly Disagree	I have never needed this service
I know how to submit a concern or complaint regarding student services at Merritt College.					
It would be easier to submit a concern or complaint regarding student services using an electronic form.					
I know about the services available through Extended Opportunity Programs and Services (EOPS) at Merritt.					
I know about the services available through the Cooperative Agencies Resources for Education (CARE) at Merritt College.					
The expanded print and online transfer information has provided me with information I need to consider transferring to another institution after Merritt College.					
The promotional materials highlighting the services of the health center capture my interest in seeking healthcare opportunities for myself.					
After interacting with the Admissions and Records staff, I received the needed answers to the questions I had.					
I was well informed about the Add Card deadlines this term.					
I was able to easily schedule an assessment session that fit my needs and schedule.					
The hours for the cashier are convenient.					
If the hours are not convenient, what hours would you prefer for the cashier?					
If there are days that the Cashier will be opened late, what days do you prefer?					
Do you have any comments, questions or concerns regarding student services or special programs?					

Please answer the following questions about course scheduling. Please circle your answer.

5. What is your enrollment status?

Part time (less than 12 credits per semester)

Full time (12 credits or more per semester)

6. What is your employment status?

Part-time

Full-time

I am not currently working

7. What hours do you typically work?

Part-time morning (before noon)

Part-time afternoon (between 12pm and 4pm)

Part-time evening (after 4pm)

Full-time day

Full-time evening or night

I am not currently working.

For each day of the week, choose the option that describes when you currently take courses at Merritt College on that day. Mark all that apply with an X.				
	Morning (before noon)	Afternoon (between 12-4pm)	Evening (After 4pm)	I do not take courses at Merritt College on this day.
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				

For each day of the week, choose the most ideal time with an X for you to take course at Merritt College, if the courses were available. Please mark all that apply with and X.				
	Morning (before noon)	Afternoon (between 12-4pm)	Evening (After 4pm)	I do not take courses at Merritt College on this day.
Monday				
Tuesday				
Wednesday				
Thursday				
Friday				
Saturday				
What is one thing that could make the schedule of courses better at Merritt College?				

8. How easy or difficult has it been for you to develop a reasonable course schedule, given your other responsibilities, including work?

Very easy

Somewhat easy

Somewhat difficult

Very difficult