

SLOAC Coordinator for Student Services
End of Semester Report

SLOAC Coordinator (SLOAC-SS): Marty Zielke

Date: May 2017

Objective: Provide direct support to Student Services units to review their actions and evaluate their performance regarding services provided to other units or directly to students (Service Area Outcomes and/or Student Learning Outcomes) by assisting in the assessment of their SAoSLOs.

Summary: Support was provided by teaching each unit leader how to craft SAOs/SLOs, appropriate evaluation methods for the specific items they intended to measure, how to craft surveys (if needed) and how to use Taskstream to document plans, findings and future actions informed by the findings.

Accomplishments:

- 16 Student Services (SS) programs reached 100% SLO assessment plans, only one is pending entering results (Assessment).
- 2 additional SS programs, Welcome Center and CAFYES, received preliminary guidance including discussion of potential SAOs/SLOs. They are currently piloting surveys to establish a baseline of expectations to scaffold improvements (what percent of improvement may be realistic to plan for in their SLO/SAO plans).
- Being also the Co-chair of Counseling, provided the same level of support for Counseling classes SLO assessment completion
- Once the majority of SS programs were in full SLO assessment activity the coordinator offered the SLOAC committee to assist with Instructional programs that were behind on assessments.
- Assisted 3 Instructional programs advance completion of SLO assessments: Real Estate, Computer Information Systems and Bioscience. SLOAC-SS coordinator et individually with chairs and instructors to provide guidance and support with their SLO assessment: discuss plans, results and action plans as well as enter information in TaskStream. Not all courses have completed assessments at this time, but several have.
- Requested Counseling Department to add a standing “SLO updates” item in their department meeting agenda to provide department-wide guidance and updates regarding SLO assessment.

Other activities:

- Attended bi-monthly SLOAC committee meetings
- Learned how to update Google drive SLO progress charts

- Participated in SLO Assessment week activities by guiding several programs on how to create poster boards regarding their assessments and being a team member of the group that prepared the FYE poster board.